

CHRISTOPHER GHOKASIAN

OBJECTIVE

Apply my technical, organizational and leadership skills in a role that permits me to direct projects that enhance the company's ability to achieve its business goals through the efficient deployment of advanced technology applications (while continuing to advance my personal technical and leadership capabilities).

EXPERIENCE

EMC Corporation 2006-Present Duluth, GA

EMC Disklibrary Engineer

- Completed 10 week Boot Camp; Chosen for Disk Library/Networker Pilot program which included 4 weeks in Canada with Networker team.
- Work with Colleagues worldwide to provide Continuing Support to Customers in any World Location
- Mentor Colleagues and provide training material and on the job training and shadowing to assist in team development.
- Review and Analyze host, switch, and array logs to resolve issues and determine root causes. Record problem solutions and steps in Primus to assist with future problem developments and efficiency in solving similar problems in the future.
- Knowledge of Symmetrix command line and scripts and bin file creation and basic health check functions and CLARiiON Storage array and many of EMC's other products. Utilize Command Line Interface via navicli/navisecli and also Graphical User Interfaces via Navisphere Manager/NST to perform CLARiiON Storage Array Management and troubleshooting functions
- Daily Tasks consist of gathering data and diving into the customers SAN configuration and determining the cause for the problems: host, switch, DL, or storage.
- Highest solution provider on the team; management has said, "Chris, your one of the few people on this team I can give a problem to and never have to worry about it again."

Lockheed Martin – ATL 2005–2006 Marietta, GA

Systems Administrator

- Maintained user account, mail lists, and mail services across a multi-platform environment which includes Windows, UNIX, and Solaris.
- Maintained all backup data at multiple locations, including backup routines, testing data integrity, and offsite storage of media.
- Reported updates on operational problems, plans, and progress to other Systems Administrators.
- Produced network, system, security, and user documentation and published to intranet.
- Repaired all employee hardware and software issues.
- Utilizes excellent communication skills due to interactions across multiple corporate locations.
- Performed yearly inventory of all technology assets on site.
- Troubleshoot network, software, and hardware systems.
- Implemented new network infrastructure throughout the company.
- Managed account information on several platforms including UNIX, Intranet, Email, Windows AD, and PBX

EDUCATION

2003-2006 Southern Polytechnic State University Marietta, GA

- Graduated with a Bachelors of Science in Information Technology
- Honors: Hope Scholarship Recipient and made the Dean's List last three semesters of College

2001-2003 Gainesville College Gainesville, GA

- Graduated with Associates of Science in Computer Science

CERTIFICATIONS

- EMC Proven Associate (EMC Technology Foundations) October 2006
- EMC CLARiON Specialist (CE) October 2007
- EMC BURA Specialist (Implementation) August 2008
- Cisco Certified Network Academy (CCNA 1) May 2005

SPECIAL SKILLS

- Office Tools: Word, Excel, PowerPoint, Access, FrontPage, Publisher, Outlook, Open Office, Google Apps.
- Programming Languages: C++, Java, Perl, HTML, XML, Visual Basic, SQL, and PHP.
- Operating Systems: Windows 95, 98, ME, 2000, XP, Server 2000, Server 2003, Ubuntu, Knoppix, Redhat, SUSE, Solaris,
- Network: TCP/IP, Wired and wireless setups, network security, RSA SecureID, VPN
- Backup Software: Ghost, VERITAS Backup Exec, Networker, Dell Tape Library
- Storage Arrays: Symmetrix, CLARiON, EMC Disk Library, DL3D, DLM
- CMS: Xaraya, Drupal, Wordpress, Joomla!
- SSH, SFTP, FTP, WebEx, Dial-in, Remedy, Oracle Database logging, Knowledge base solution creation

QUALIFICATIONS

- Highly Motivated and Creative Individual and adept at finding Practical Solutions to Problems.
- Proven Ability to Communicate and Work Effectively in Different Environments and committed to the Highest Level of Professionalism, Personal Excellence, and Integrity
- Effective in Communicating Ideas and Information in a Coherent and Thorough Manner and effective at developing Trust and Partnership among Team Members, and as a Natural Leader, Motivating others Toward Common Goals

REFERENCES

Available Upon Request